

Return and Exchange Policy

Return Policy

thank you for your purchase. if for any reason you are unsatisfied with your order, it can be returned within 14 days for credit only. the item(s) must be returned unused, in perfect condition in their original packaging bearing all tags and any special protective or packaging materials. shipping and handling fees are non-refundable, and you must pay to ship your item back to us. credits are valid for one year from date of issue

all sales are final on custom orders.

Damaged merchandise

damage claims on shipped items must be made within 48 hours of package arrival. we will either credit your credit card or Paypal account, or ship a replacement item as soon as possible

Return instructions

please ship returns securely packed, insured and with a request for signature for your own protection to:

RE-SURFACE
302 Bedford Ave #162
Brooklyn, NY 11211

for customer service questions, please e-mail us at: service@re-surface.net

Please include the following form with your return:

Circle one: Exchange / Return

Reason: _____

If this is an exchange, alternate item requested: _____

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